

Your American Citizen Services appointment

We recommend that you print this guide and bring it with you to help you prepare for your appointment and find your way to the U.S. Embassy in London.

BEFORE YOU ARRIVE

It is important that you plan ahead. If you arrive with items you cannot bring into the Embassy, or without necessary documents, we may have to cancel your appointment.

Avoid unnecessary inconvenience and expense by being prepared!

Return to uk.usembassy.gov/u-s-citizen-services and select the type of service you are applying for to make sure you have all the required documents.

WHAT YOU CAN BRING

You can bring your mobile phone, e-reader, or tablet device. Key fobs and cycle/motorcycle helmets are also permitted.



Large bags/suitcases (above cabin baggage size) and laptops cannot be admitted to the Embassy. Other items that cannot be brought into the building include perfume and cologne (above 30ml), weapons and glass bottles.

Prohibited items **cannot** be stored at the Embassy so leave them at home or store them securely before you arrive. Left luggage facilities are available for a fee at several airports, coach stations, and mainline train stations, including Waterloo and Victoria.



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HOW TO GET TO THE EMBASSY

All appointments **from January 16, 2018, onwards** will take place at
Embassy of the United States of America, 33 Nine Elms Lane, London.

We recommend traveling by public transport as there is no public parking at the Embassy.
There is a London journey planner on the Transport For London (TFL) site at tfl.gov.uk.

The closest Tube and rail station is Vauxhall (Victoria line) which is in Zone 1/2 with transport links from mainline train and coach stations in London. From there, the Embassy is approximately 10 minutes away. You can take Exit 1 for a scenic river walk along the Thames. Alternatively, the Embassy is two stops by bus from Vauxhall station. Bus routes 156, 344 and 436 stop outside the building.

Battersea Park and Queenstown Road railway stations are also nearby.

WHEN YOU ARRIVE

When you reach the Embassy, go to the **South Pavilion Consular Services** entrance.
Please arrive 15 minutes in advance of your appointment to go through airport-style security.

When you enter the building, follow the blue signs to the elevator. The American Citizen Services waiting room is on the second floor. The receptionist will give you your ticket number.

Ticket numbers are not to be announced so please be sure to watch the screens for your ticket number. The numbers are not necessarily displayed in chronological order so please do not be concerned if a number after yours is called first.

